



AUTOGRAPH COLLECTION®  
HOTELS

## FREQUENTLY ASKED QUESTIONS

### **How do we get to Scrub Island?**

The most convenient international airport to Scrub Island is in San Juan, Puerto Rico (SJU). From San Juan, catch a short connecting flight with scheduled service via Seaborne Airlines or Cape Air to the British Virgin Islands airport, Beef Island/Tortola (EIS).

For more details, please visit our website [here](#).

### **Will I need a passport to reach Scrub Island?**

Yes, passports are required to travel to the resort.

Updated Passport Requirements: The Intelligence Reform and Terrorism Prevention Act of 2004 requires that, after January 1, 2008, travelers to and from the BVI have a passport or other secure, accepted document to enter or re-enter the United States. This is a change from prior travel requirements and affects all United States citizens entering the United States from countries within the Western Hemisphere who do not currently possess valid passports. Please note the revised date for passports required for re-entry into the United States from the Caribbean.

Visitors from some countries may also require a visa for entry. If in doubt about the necessity of a visa, contact the nearest BVI Tourist Board Office, the nearest British Embassy, or contact the Chief Immigration Officer, Immigration Department, BVI Government at: Tel: 284-494-3471 or 284-494-3701 Ext. 4700.

### **How may I reach the Scrub Island Resort front desk?**

The front desk phone number is 284-394-3440.

### **Can you help me plan an event?**

To plan a special event, please contact our sales & events team at 813-849-4170 or e-mail us at [sales@scrubisland.com](mailto:sales@scrubisland.com). Visit our website [here](#) for more information.

### **What types of food are available in the Gourmet Market & Café?**

The café offers a deli menu, where you'll find breakfast sandwiches, pizza and made-to-order sandwiches. Open daily, the market features a wide assortment of provisions—including deli meats and cheeses, cereal, coffee, yoghurts, snacks, sweets and a variety of beverages as well as

premium wines, and liquor. Everything you need for a picnic, to provision your boat, or stock your villa.

### **Are there things to do on the island?**

Scrub Island is the perfect outdoor playground for water sports, hiking and so much more. Our world-class Ixora Spa, three beaches, three pools and wide selection of dining options are sure to please any palate. View our complete list of resort activities [here](#).

### **What is there for kids to do?**

Pavilion Beach is home to Scrub Island's water-based activities—kayaks, stand up paddle boards, snorkeling, and a kid-friendly water trampoline. The North Beach Festival on Wednesday nights provides entertainment for the whole family. Our partners at Dive BVI in Marina Village offer snorkeling safaris for families. View our blog [here](#) for more kid-friendly activities!

### **Besides the ferry, are there other ways to travel?**

Charter boats are a fun and unique way to travel to neighboring islands in lieu of the ferry. For more information on reserving a charter boat, please contact the Scrub Island concierge at 284-394-3440.

### **Is there on-island transportation?**

To ensure protection of the island's natural ecosystem, personal vehicles are prohibited. The resort offers a collection of shuttles to take you to and from your villa, to Ixora Spa, or over to the idyllic North Beach.

### **Can someone walk the island?**

Absolutely! There are natural trails ranging from 2.5 miles to .5 miles. In total, Scrub Island is 230-acres with elevations of over 400 feet that provide breathtaking views of the Caribbean and neighboring islands.

### **What is the terrain and accessibility like?**

Scrub Island is fringed by three pristine beaches that shelve gently into the Caribbean Sea. The island features protected coves, nature trails and stunning scenery. The land was formed by volcanic activity and is 8,520 feet long — which includes Big Scrub (170 acres) and Little Scrub (60 acres). Big Scrub and Little Scrub are connected by an isthmus. The mountainous island's highest eastern peak reaches a whopping 438 feet and the highest western peak reaches 313 feet.

While the terrain is steep and not easily accessible for those who are mobility impaired, there are ramps in a number of areas around the resort, including the lower pool. Caravela provides an elevator for ease in accessing the restaurant.

**What is the recommended attire?**

The dress code is resort casual. Swim suits with cover ups are perfectly acceptable in our dining outlets during daytime hours. In the evening, men will feel comfortable in collared shirts and nice shorts in Caravela, while our other restaurants are more casual.

**Will I need electrical outlet adapters for my stay on Scrub Island?**

If coming from the United States, you will not need any adapters. Like the US, the electricity on Scrub Island is 110V / 60Hz. For guests arriving from Europe, adapters are available on the island, though they will not convert voltage.

**What is the most commonly accepted form of currency in the British Virgin Islands?**

The US dollar is the currency throughout the BVI.

**In what time zone is Scrub Island located?**

Atlantic Standard Time. Please note, the BVI does not observe Daylight Savings Time.

**Are there ATMs on Scrub Island?**

There are no ATMs on property. The nearest ATM is located on Tortola, which is a 10-minute complimentary ferry ride away. However, guests may withdraw up to \$100 from the front desk for a 5% fee. Also note that any Scrub Island Resort, Spa & Marina charge may be billed to your guest room and paid at check-out.

**Is the water safe to drink on Scrub Island?**

Scrub Island hosts its own desalination plant. The water is safe and delightful.

**Is Scrub Island nonsmoking?**

All guest rooms, suites, villas and dining outlets on Scrub Island are nonsmoking. Smoking is only allowed in designated areas. Thank you for respecting this policy.

**Will I have cell phone coverage on the island?**

Cell phone coverage on Scrub Island depends on your carrier, because you are in international territory. Please inquire with your provider.

**Is there Wi-Fi available on the island?**

Complimentary Wi-Fi is available in all the rooms and throughout the island.

### **Are there laundry facilities available?**

Washer and dryers are located inside our suites and villas. Laundry detergent and fabric softener is available on-site at the Gourmet Market. Off-island dry cleaning services are available by request.

### **Are there air-conditioned accommodations on Scrub Island?**

Yes. All our rooms, suites and villas are individually climate controlled and feature ceiling fans in both living areas and sleeping rooms.

### **What amenities are included in the rooms?**

Each of our ocean view guest rooms feature the following amenities:

- King Bed with Pillow Top Mattress
- Writing Desk and Chair
- Love Seat
- Hair Dryer
- Coffee Maker
- Mini Refrigerator
- Walk-In Shower
- Soaking Tub
- Double Vanities
- Washer & Dryer
- Private Water Closet
- Soap, Shampoo, Conditioner
- Bathrobes & Slippers
- Insect Repellant
- Plasma TV with Cable/Satellite featuring CNN, ESPN & HBO
- Radio Alarm Clock with iPod Docking Station
- Iron/Ironing Board
- Direct Dial Telephone with Voice Mail and Speaker Phone

### **Should I consider upgrading to a suite?**

Upgrading to a suite provides you with double the living space and triple the balcony. In addition, our suites offer a full gourmet kitchen with Wolf ranges, SubZero refrigerators and Nespresso Coffee Machines, which all make a stay of 3 or more days a very special experience.

If you still have questions about a visit to Scrub Island Resort, Spa & Marina after reviewing this page, please email us at [reservations@mainsailbvi.com](mailto:reservations@mainsailbvi.com) or call us at 284-394-3440.